Conext SW: Stacking of Units

Action Required For New Installations

**Important:** Do not attempt to install a dual inverter (stacked) configuration until further notice from Schneider Electric.

Contact a technical sales representative for updates concerning this issue.

Products Affected

- Conext SW 2524 120/240 (Product Number: 865-2524)
- Conext SW 4024 120/240 (Product Number: 865-4024)
- Conext SW 4048 120/240 (Product Number: 865-4048)
- Conext SW 2524 230 (Product Number: 865-2524-61)
- Conext SW 4024 230 (Product Number: 865-4024-61)
- Conext SW 4048 230 (Product Number: 865-4048-61)

Issue

A dual unit or stacked inverter configuration\(^1\) will result in a persistent **F72** event from the System Control Panel (SCP) or Conext ComBox. This error event cannot be cleared regardless of **AC In** settings.

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\(^1\)A dual inverter configuration is sometimes referred to as a stacked system or a multiple unit configuration.